



Mining Industry Pension Fund
"Cares for your future"

MIPF House, 5 Central Avenue
P.O.Box CY 1452
Causeway, Harare
Zimbabwe

Tel: +263 (0242) 793821-5, 796262-3, 796234-6, 251550
+263 8677010117, 712 607 557, 772 220 678/9
Fax: +263 (0242) 792024 / 796266
WhatsApp: +263 772 147 606
E-mail: pr@mipf.co.zw / mipfhre@mipf.co.zw
Website: www.mipf.co.zw

3rd July, 2025

CIRCULAR TO PENSIONERS

No. 2/2025

Subject: Update on the Payment of Supplementary USD Cushioning Allowances, Other Latest Developments and Advice to Pensioners

This Circular serves to provide an update on the payment of Supplementary USD Cushioning Allowances, other latest developments and advice to pensioners.

1. Payment of a Supplementary USD Cushioning Allowance

Effective from the second quarter 2025, the Fund will pay Supplementary USD Cushioning Allowances on a quarterly basis starting in the third quarter of 2025 to all pensioners that joined the Fund before 31st December 2018. The Supplementary USD Cushioning Allowances for the second quarter 2025 will be paid on 4th July 2025. This is over and above the normal USD Cushioning Allowances paid on 25th June 2025.

2. Reminder on the MIPF's Third Annual General Meeting

Pensioners are reminded that the Fund will be conducting a Third Annual General Meeting (AGM) of Members on Friday 11th July 2025. This event which will start at 09.00hrs, will be held in the Andy Millar Hall at the Zimbabwe Agricultural Society showgrounds, corner Samora Machel Avenue and Rekai Tangwena Street in Harare, and virtually through the Zoom platform to cater for Pensioners who are unable to attend physically.

Please note that all Pensioners that are not able to attend the AGM are entitled to appoint a representative to stand in for them as a proxy to attend the AGM, vote and speak on their behalf by completing and lodging with the Fund, the attached Proxy Form at least a week prior to the date of the AGM, that is, by 4th July 2025, at the very latest.

3. Completion of Pensioners' Certificates of Existence for the year ending 31st December 2025

Pensioners are also reminded to ensure that they complete, sign and return their Certificates of Existence by 30th November of each year in order to avoid having their pensions suspended and to always notify the Fund in the event of changes in their contact details and bank accounts so as to ensure that they are served efficiently and avoid any delays and inconvenience.

4. Updating of Records

Pensioners are reminded to ensure that their personal details such as their permanent home address, telephone number, email address, as well as their spouse and next of kin contact details are always updated to enable the Fund to effectively communicate with them. In addition, pensioners are requested to submit a copy of their National Identification document if they have not yet done so. These details can be submitted to the Fund by WhatsApp or email. The Fund's contact details are provided below.

5. MIPF Digital Platforms

Pensioners can access their pension records by visiting the Fund's website at www.mipf.co.zw and log in using their Surname as "**Username**" and National Identification Number as "**Password**". They can also access their records on Android Smart phones. The MIPF Pension Application can be downloaded from Google Play Store. After downloading the Application, they can register using a combination of their email address or Member Number, their National Identification Number and the key which is their member number prefixed by **005**. Kindly note that the Application only works if one's details with the Fund are correct. Pensioners are therefore urged to ensure that their records with the Fund are updated as advised above.

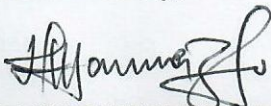
6. Satellite Offices

The Fund's satellite offices in Masvingo and Zvishavane are open on the first Tuesday of every month. The satellite offices in Gwanda and Hwange are open on the first Wednesday and last Tuesday of every month, respectively. All the satellite offices open from 0800 hours to 1630 hours. Therefore, pensioners with queries are encouraged to utilise the Fund's satellite offices within their vicinity.

They can also contact the Fund by telephone on 08677010117, email pr@mipf.co.zw, WhatsApp number 0772 147 606, or through the website (www.mipf.co.zw).

The Fund continues to monitor the operating environment and applies its best efforts to ensure that members and pensioners are cushioned against the inflationary erosion of their pension benefits values.

Yours sincerely,



L T. KARUMAZONDO (MR)
ACTING PRINCIPAL OFFICER AND CHIEF EXECUTIVE